**Member’s Survey 2021!**

Each year Disability Equality Scotland surveys our members to better understand the ways that we can deliver a service to you.

This is a survey to gauge your satisfaction with us as an organisation and to gather your feedback as members.

All your responses will be confidential and any personal details we gather will be held securely.

Please complete the survey by **Friday 1 October 2021.**

**Engaging with Disability Equality Scotland**

Our priority at Disability Equality Scotland is to consult and engage with our members on key issues affecting disabled people. Please tell us below:

1. **Do you feel you have opportunity to contribute your views on topics that affect you?**

[ ]  Yes

[ ]  Not

[ ]  Not sure

1. **Do you feel you have opportunity to participate in discussions about topics that affect you?**

[ ]  Yes

[ ]  No

[ ]  Not sure

1. **Do you feel you are presented with information in an accessible format that meets your needs?**

[ ]  Yes

[ ]  No

[ ]  Not sure

1. **Do you feel connected to the experiences of disabled people through our communications and projects?**

[ ]  Yes

[ ]  No

[ ]  Not sure

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1. **Please write below any comments you have about engaging with our organisation.**

**Awareness**

1. **Are you aware of Disability Equality Scotland’s projects, services and communication channels?**

|  |  |  |  |
| --- | --- | --- | --- |
|  | **Yes** | **No** | **Not sure** |
| Access Panel Network ([www.accesspanel.scot](http://www.accesspanel.scot))  |  |  |  |
| Accessible Travel Hub ([www.accessibletravel.scot](http://www.accessibletravel.scot)) |  |  |  |
| Disability Equality Scotland Monthly newsletter |  |  |  |
| Disability Safety Hub ([www.disabilitysafety.scot](http://www.disabilitysafety.scot))  |  |  |  |
| Easy Read Service ([www.easyread.scot](http://www.easyread.scot))  |  |  |  |
| Face Covering Exemptions ([www.exempt.scot](http://www.exempt.scot))  |  |  |  |
| Inclusive Communication Hub ([www.inclusivecommunication.scot](http://www.inclusivecommunication.scot))  |  |  |  |
| Inclusive Design Hub ([www.inclusivedesign.scot](http://www.inclusivedesign.scot))  |  |  |  |
| Hate Crime Charter  |  |  |  |
| Open Door magazine |  |  |  |
| Social media platforms (Twitter and Facebook)  |  |  |  |
| Webinar events |  |  |  |
| Weekly Poll  |  |  |  |

1. **Please leave any comments about our projects, services or communication channels.**

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**Satisfaction**

1. **Please tell us how satisfied you are with different aspects of interaction with Disability Equality Scotland.**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Satisfied** | **Dissatisfied** | **Not sure** | **N/A** |
| Contact with our staff team |  |  |  |  |
| Disability Equality Scotland Monthly newsletter content |  |  |  |  |
| Open Door quarterly magazine content |  |  |  |  |
| Webinar event topics |  |  |  |  |
| Weekly Poll topics |  |  |  |  |
| Social media content |  |  |  |  |
| Contact with local Access Panels |  |  |  |  |

1. **We have moved much of our work online as a result of the pandemic. Going forward, what would be your preference for continued engagement with us.**

[ ] Online events

[ ] Face to face events

[ ] Combination of both

1. **Please leave any comments about interaction with Disability Equality Scotland**

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**Value**

1. **I feel I benefit from being a member with Disability Equality Scotland**

[ ]  Agree

[ ]  Disagree

[ ]  Not sure

1. **How could Disability Equality Scotland provide more benefit to you as a member? Please write below.**

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1. **Would you be willing to recommended membership to a friend, colleague or peer?**

[ ]  Yes

[ ]  No

[ ]  Not sure

1. **Do you agree that Disability Equality Scotland represent the views of disabled people in Scotland?**

[ ]  Agree

[ ]  Disagree

[ ]  Not sure

1. **As a membership organisation we want to represent the views of disabled people in Scotland.  Which policy areas would you like to see reflected in our work?**

**Please tick all that apply**

|  |  |
| --- | --- |
| Access Panel Network |  |
| Accessible Transport |  |
| COVID-19 recovery |  |
| Disability Hate Crime and Community Safety |  |
| Equality Access and Inclusion training |  |
| Inclusive Communication |  |
| Inclusive Design |  |
| Health and Social Care |  |
| Human Rights |  |
| Social Security, benefits and grants |  |
| Young disabled people |  |
| Other (write in) |  |

**Additional information**

**Collecting information about our members helps guide what we do as an organisation. Please tell us about yourself below. However, do not include your name or any identifying information, as this survey is completely anonymous.**

1. **Please tell us why you joined Disability Equality Scotland?**

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1. **Do you have any of the following conditions which have lasted, or are expected to last at least 12 months? Please tick all that apply**

[ ]  Deaf, deafness, hard of hearing or deafblindness

[ ]  Blindness or other vision impairment

[ ]  A Physical Disability

[ ]  A Learning Disability

[ ]  A mental health condition

[ ]  A long-term illness

[ ]  Prefer not to answer

[ ]  Other – Please write

1. **Please tell us what age you are? This will help us identify and engage with a wider audience**

[ ]  12-17

[ ]  18-24

[ ]  25-44

[ ]  45-64

[ ]  65-74

[ ]  75+

[ ]  Prefer not to answer

1. **Gender**

[ ]  Female

[ ]  Male

[ ]  Non-binary

[ ]  Prefer to self-describe

[ ]  Prefer not to answer

1. **I am responding to this survey as**

[ ]  An Individual member

[ ]  A corporate member

[ ]  A young member (aged 12-17)

[ ]  An Access Panel member

**Your Commitment**

When you became a member of Disability Equality Scotland, you agreed to support the aims of the organisation and provide feedback to help the organisation meet your needs.  We would like to count on your continued support.

You can view our aims on our website: [www.disabilityequality.scot/about-us](http://www.disabilityequality.scot/about-us)

1. **Please indicate your intentions for supporting Disability Equality Scotland. Please tick option below.**

[ ]  I do support the aims of Disability Equality Scotland and will continue my support

[ ]  I no longer support the aims of Disability Equality Scotland and no longer wish to be a member

**And finally….**

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1. **Do you have any final comments about the work of Disability Equality Scotland? Please write below.**

**Thank You**

Thank you for taking the time to complete our annual survey. Your comments will inform how we better support our membership and your Access Panel.

**Please return this completed survey to:**

Alistair Bruce

Access and Engagement Administrator

Disability Equality Scotland
Suite 204B

The Pentagon Centre

36 Washington Street

Glasgow, G3 8AZ