Safe and inclusive ferries for everyone.

Working towards a Hate Crime Charter for NorthLink Ferries





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| Handshake 7 | NorthLink and Disability Equality Scotland, with support from Transport Scotland’s Ferries Accessibility Fund are working together. | |
| Gang Bullies 1 | We want to have a transport system that is safe and comfortable for everyone to use.  We want to stop hate crime on public transport and make everyone feel safe to travel.  People need to know how to report hate crime. | |
| A man pointing in a threatening way | **What is hate crime?**  Hate crime is not when you just hate someone.  A hate crime is when someone does something to hurt you because of who you are or who they think you are.  Someone might think you are different from them and hates you because of that difference. | |
| a group of people | Someone might think you are different because of your disability, race, religion, sexual orientation or gender identity. | |
| a couple hugging | Sexual orientation means what kinds of people you love or have sexual or romantic feelings about. | |
| two black silhouettes - one with an 'M' and one with a 'F' on them. | Gender identity means if you see yourself as male or female or in another way. | |
| Questionnaire with the title 'tell us what you think' | To help us with our work, fill in this survey about what it is like travelling with NorthLink.  Please answer the questions as honestly as you can.  There are no right or wrong answers. | |
| Email on a computer screen | You can fill out the survey on your computer, then save it and email it to:  [fiach@disabilityequality.scot](mailto:fiach@disabilityequality.scot) | |
| Envelope with a hand writing | Or you can print a copy of the survey, fill in the answers and post it to:  Disability Equality Scotland  Suite 204B  The Pentagon Centre  36 Washington StreeT  Glasgow  G3 8AZ | |
| A woman with her fingers to her lips and the word 'Confidential' written across her | Your replies are confidential.    No-one will know it is you and your information will be kept private.  We will keep your information until the end of the project in March 2021. | |
| **Tick the box of the answer you agree with and a tick will appear.**  **If you change your mind you can click on it again to untick it.**  **Where there is a dotted line, type your answer.**  **If you are filling out a paper copy, tick the box of the answer you agree with, or write your answer on the dotted line.**  **Miss out any questions that make you feel uncomfortable.** | | |
| Think3 | 1. **In your life how worried are you about hate crime?** | |
|  | Cross NoNot worried |  |
| Tick YesA bit worried |  |
| Tick YesTick YesVery worried |  |
| A large ship in the water  Description automatically generated | 1. **When you use a NorthLink ferry how worried are you about being a victim of hate crime?** | |
|  | Cross NoNot worried |  |
| Tick YesA bit worried |  |
| Tick YesTick YesVery worried |  |
| Operational News - sailing information | NorthLink Ferries | 1. **How safe do you feel travelling on the ferry?** | |
| Cross NoNot safe |  |
| Tick YesA bit safe |  |
| Tick YesTick YesVery safe |  |
| Witness Attack | 1. **Have you seen or known about hate crime on a NorthLink ferry before?** | |
|  | Tick YesYes |  |
| Tick YesTick YesMaybe |  |
| Cross NoNo |  |
| Witness | 1. **How confident would you be to report a hate crime in these places?** | |
| **At my home** | | |
| Place my house 1 | Cross NoNot confident |  |
| Tick YesA bit confident |  |
| Tick Yes  Tick YesVery confident |  |
| **At the shops** | |  |
| Shopping bags3 | Cross NoNot confident |  |
| Tick Yes  A bit confident |  |
| Tick YesTick YesVery confident |  |
| **On the ferry** | |  |
| Operational News - sailing information | NorthLink Ferries | Cross NoNot confident |  |
| Tick YesA bit confident |  |
| Tick YesTick YesVery confident |  |
| **On the bus** | |  |
| Bus Travel | Cross NoNot confident |  |
| Tick YesA bit confident |  |
| Tick YesTick YesVery confident |  |
| **On the train** | |  |
| Train platform | Cross NoNot confident |  |
| Tick YesA bit confident |  |
| Tick YesTick YesVery confident |  |
| **At my work** | |  |
| Place Workplace | Cross NoNot confident |  |
| Tick YesA bit confident |  |
| Tick YesTick YesVery confident |  |
| **In the street** | |  |
| Address Street | Cross NoNot confident |  |
| Tick YesA bit confident |  |
| Tick YesTick YesVery confident |  |
| A woman who is a wheelchair user pointing upwards to indicate 'me' | 1. Cross NoTick Yes **Do you consider yourself to have a disability, long-term illness or health condition?**   Yes  No | |
| Tick Yes | If yes, and you are happy to, tell us the type of disability or health condition that you have. | |
| A woman pointing at herself to indicate 'me' | Physical disability |  |
| Learning disability |  |
| Mental health |  |
| Sensory disability |  |
| Other |  |
| If you chose other, write your answer here:  ………………………………………………………………………… | | |
| gender symbol.  A black silhouette with the letter 'M' and a black silhouette with the letter 'F' | 1. **What is your gender?**   Gender means do you see yourself as a man or a woman or in a different way? | |
|  | Male |  |
| Female |  |
| Other |  |
| Birthday cake with candles | 1. **How old are you?** | |
| Age | Under 18 |  |
| 18-24 |  |
| 25-34 |  |
| 35-44 |  |
| 45-54 |  |
| 55-64 |  |
| 65 or older |  |
|  | 1. **. What is your religion or belief?**   A religion is a set of beliefs that some people have. There are many different religions, each with a different set of beliefs. | |
| Church of Scotland |  |
| Roman Catholic |  |
| Other Christian |  |
| Muslim |  |
| Buddhist |  |
| Sikh |  |
| Jewish |  |
| Hindu |  |
| Pagan |  |
| Other |  |
| A couple hugging | **11. What is your sexual orientation?** | |
| Straight/heterosexual |  |
| Gay/lesbian |  |
| Bisexual |  |
| https://cdn.shopify.com/s/files/1/0606/1553/products/Busy_place_compact.png?v=1417847805 | **12. What is your ethnicity?**  Ethnicity is the word we use to describe our background**.** People from an ethnic group might have the same language, culture or religion. | |
|  | White - English / Welsh / Scottish / Northern Irish / British |  |
| White - Irish |  |
| White - Gypsy or Irish Traveller |  |
| White - Any other White background |  |
| Mixed / Multiple ethnic groups - White and Black Caribbean |  |
| Mixed / Multiple ethnic groups - White and Asian |  |
| Mixed / Multiple ethnic groups - Any other Mixed / Multiple ethnic background |  |
| Asian / Asian British - Indian |  |
| Asian / Asian British - Pakistani |  |
| Asian / Asian British - Bangladeshi |  |
| Asian / Asian British - Chinese |  |
| Asian / Asian British - Any other Asian background |  |
| Black / African / Caribbean / Black British - African |  |
| Black / African / Caribbean / Black British - Caribbean |  |
| Black / African / Caribbean / Black British - Any other Black / African / Caribbean background |  |
| Black / African / Caribbean / Black British - Other ethnic group |  |
| Arab |  |
|  | Any other ethnic group |  |
| Two women with their arms round each other giving the thumbs up sign. | **Thank you for sharing your experiences with us.**  What you tell us is important. | |
| A weblink on a computer screen | If you would like to find out more information about how to stay safe look online at the Disability Safety Hub.  [www.disabilitysafety.scot](http://www.disabilitysafety.scot) | |
| Policewoman**\\SERVER\SDEF Company\New Branding\logo pack\Disability Equality Scotland logo\main logo\DisabilityEqualityScotland-logo-MAIN-RGB.jpg** | The Hub was developed by Disability Equality Scotland in partnership with Police Scotland.  It will help you know what hate crime is and how to report it. | |
| Email | If you have any questions email: [fiach@disabilityequality.scot](mailto:fiach@disabilityequality.scot) | |

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